

## Reminder: Monthly Webinars for Availity™ Participating Providers

Providers who are registered with Availity are welcome to enroll for free online training sessions offered by Availity on a variety of topics. See below for a sample listing of some of the webinar topics that may be offered, along with brief descriptions. Most sessions last approximately one hour. **Please note that these are *non-payer-specific* webinars that are conducted by Availity.**

For dates and time of current Webinar sessions, log on to the secure provider portal on Availity's website at [availity.com](http://availity.com) and select FREE TRAINING from any page. Plan to attend all webinars using a computer and telephone. If you have questions regarding these webinars, contact Availity Client Services at 800-AVAILITY (800-282-4548).

Webinar Topics	Webinar Descriptions
Primary Access Administrator (PAA) Training	Learn how to set up and maintain users, providers and preferences.
Availity Web Portal Tips and Timesavers	A quick overview of some valuable Availity Web Portal features, including terminology and resources, timesaving tips, frequently asked questions, and more.
Availity Web Portal Quick Tour	This session introduces new users to the Availity Web Portal.
Authorizations and Referrals Training	Learn how to submit authorization and referral requests and follow-up inquiries.
Remittance Solutions & Claims Follow-up	Learn how Availity's remittance solutions can help you improve your revenue cycle management by providing you with electronic payment explanations from multiple health plans in data file and viewable, printable formats. Also, learn how to use Availity's claims management options for claim status inquiry, claim research and claim reconciliation.
Web Data Entry Claim Submission	Is your office still submitting paper claims? If so, this training is for you. Learn how to use Availity's free Web data entry claim submission forms to quickly submit real-time, electronic claims or encounters.
Electronic Data Interchange (EDI) Training for Electronic Claim Submitters	Availity's claims clearinghouse connects to more than 1,300 commercial and government health plans in Availity's Health Information Network. Attend this training for an overview of Availity's EDI clearinghouse services and learn how to: <ul style="list-style-type: none"> <li>• Submit EDI batches using Availity's Send and Receive EDI Files functionality</li> <li>• Interpret EDI reports</li> <li>• Set your EDI reporting preferences and use the Availity Dashboard</li> </ul>
Eligibility and Benefits Inquiry	This webinar offers instruction on how to use Availity's electronic real-time Eligibility and Benefits (E&B) Inquiry feature, including tips for inquiries and navigating results.
Patient Care Summary	In this webinar you will learn about Availity's patient care summary and care reminder services. Patient care summary is a consolidated view of a patient's health care services, which provides clinically relevant information to consider at the point of patient care. The information is derived from adjudicated claims filed with a participating health plan (payer) by physicians, pharmacies, labs, hospitals and other health care providers.
Patient Cost Estimator	Learn how to estimate the amount to collect from a patient at the time of visit.

Availity is a trademark of Availity, L.L.C., a separate company that operates a health information network to provide electronic information exchange services to medical professionals. Availity provides administrative services to Blue Cross and Blue Shield of Texas (BCBSTX). BCBSTX makes no endorsement, representations or warranties regarding any products or services offered by independent third party vendors such as Availity. If you have any questions about the products or services offered by such vendors, you should contact the vendor(s) directly.

Availity webinar program descriptions and information are being provided solely as a courtesy by BCBSTX. Availity is solely responsible for the Webinar program descriptions, content and presentations and BCBSTX expressly disclaims any responsibility for any of the descriptions, programs or the contents of such programs. Availity is solely responsible for scheduling of the sessions and all requirements related to the Webinars.

Updated June 2014